



Eric Mases

IT CONSULTANCY
SINCE 2004

CREATING SOLUTIONS FOR BUSINESS EXCELLENCE IN THE DIGITAL ERA

Microsoft 365 ◦ Power platform

Available for consultancy work in Copenhagen, Malmö and Lund, and Remote

Freelance consultancy

MICROSOFT 365 APPLICATION ARCHITECT

2019 - TECOLLAB AB

- and Power Apps Maker
- Read addendum of project deliveries over recent years

Employements

SHAREPOINT PLATFORM OWNER

2017 - 2018 MT HØJGAARD A/S

- Modernizing SharePoint tenant
- Operations and support services, site provisioning
- Develop roadmap and influence stakeholders

SHAREPOINT APPLICATION ARCHITECT

2016 - 2017 CARLSBERG GROUP

- Managing portfolio of composite application project deliveries from off-shore development team
- Project: Carlsberg Intranet on SharePoint Online
- Project: Suppliers Evaluation Tool

SERVICE DELIVERY MANAGER

2014 - 2015 CARLSBERG GROUP

- Establishing IT services for SharePoint Online and 24'000 E3 licensed users
- Managing all services for end-user support, operations and project deliveries of SharePoint on-premise and online

SERVICE MAINTENANCE LEAD

2012 - 2014 CARLSBERG GROUP

- Moving 2nd level support to off-shore partners
- Managing operations of on-premise farms with off-shore partner
- Project: Carlsberg Group Intranets on MOSS, roll-out and support
- Project: Extranet on MOSS and Service Request Tool

SHAREPOINT CONSULTANT

2007 - 2012 CARLSBERG GROUP

- Certified technology specialist on MOSS
- Delivering composite applications using InfoPath, Nintex Workflow
- Content type hub configuration
- Project: CarlsbergGroup.com, onet.xml file definition to template publishing site

SHAREPOINT CONSULTANT

2004 - 2007 SAMARBETSTEKNIK.SE

- Project administrative support on WSS 2003
- Project: Digital notice board for the department of Radiologi at Håssleholms Hospital

Areas of Expertise

APPLICATION ARCHITECTURE

- Modern Workplace Architect with focus on Collaboration, Productivity and Knowledge Mgmt on Microsoft 365
- Supporting information architecture by analysis of tenant usage and mapping of file repositories and communication channels
- Map IT infrastructure dependencies and maintain roadmap
- Access management, B2B collaboration and conditional access policies
- Purview Risk and Compliance: Information Protection, Insider Risk management, Sensitive Information types and Retention
- Templates and provisioning process/tool for Teams/Sites/Communities
- Employee experience with Teams and Intranet with Viva connections
- Search development and SharePoint Term store management
- Copilot access controls

SERVICE MANAGEMENT

- IT service deliveries for M365, reactive and proactive procedures
- Establishing governance framework and content ownership
- Information life cycle management
- End-user support services with a knowledge base extending the Microsoft support documentation
- Resolution of Microsoft Service requests and Service Credit claims
- Moderator of user communities, supporting champions with monthly calls on product news and service updates
- Create end-user adoption plans and provide classroom trainings which connects users to support services while gathering requirements to better support business objectives from using Microsoft 365

CHANGE AND PROJECT MANAGEMENT

- Certified Prosci Change Management Practitioner
- Certified Microsoft Service Adoption Specialist
- Experienced working with off-shore consultants
- Project and Portfolio management of custom application deliveries on Microsoft 365 and Power platform, ensuring solutions merge local and global requirements, providing evergreen solutions by maintaining extensibility and having lifecycle management, ensuring design reviews and handover of application ownership

References

- Peter Laustsen, Director IT Operations at Novozymes
- Mia Præstkjær Lilmoës, Service Delivery Manager at Leo Pharma
- Mette Nummelin, Project Manager at Ørsted

Telephone numbers provided upon request

Contact

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Addendum to CV of Eric Mases – Consultancy projects 2019 - 2025

Client	Novo Nordisk A/S, pharmaceutical company, headquarters in Copenhagen.
Role	M365 Information Protection Architect, June 2024 – May 2025 Business Analyst in Data Classification project, Sept 2023 to May 2024
Project	<p>Implementation of the Information Protection application within Purview Risk and Compliance, i.e. Sensitivity labels within Microsoft 365.</p> <p>Working with stakeholders, designed the solution which supports protection requirements for all Files and Email, and all Teams and Sites. Project scope was users approved for Strictly Confidential information, approx. 5000 users. Solution has since been rolled out to all users (currently 90000).</p> <p>Performed the qualification of new IT system to uphold pharma compliance, including supplier assessment, IT risk assessments, operations and maintenance procedures including configuration management, and test fulfilment in Azure DevOps.</p> <p>Created proof of concept for Information Protection insights by an MPARR implementation, importing Audit log data to Log Analytics workspace and visualization with row level security in Power BI.</p> <p>Migration of on-premise SharePoint and File Shares to SharePoint Online, with applied protection by Sensitivity labels.</p>
Client	Nordic Plastic Group (NPG) with head office in Trelleborg and production plants in Trelleborg and Helsingborg deliver custom plastic components.
Role	Beredningsportal v2, Jan 2023 to March 2023
Project	<p>A renewal of previous project from March 2019. The application had been running for three years and contains 20'000 cases. Client asked for updated functionality to integrate with data from on-prem ERP system and agreed with my suggestion to rebuild instead of updating to make use new Power platform functionalities to further support application lifecycle.</p> <p>Capacity and licensing, On-prem data gateway to SQL Server, Dataflow to Dataverse, Entity Relationships, Security role, Canvas app and Flows.</p>
Client	Genmab A/S is a biotech powerhouse with 2000 employees and offices in Copenhagen, Utrecht, Princeton and Tokyo.
Role	SharePoint Application Specialist, July 2021 – December 2022
Projects	<p>Developed an automation solution for Sarbanes-Oxley (SOX) certification process for the Internal Audit department. SharePoint site scripted 3-tier staging environment and release pipeline for Power Automate solutions. Standard licensed users and premium licensed service account.</p> <p>Yammer implementation project as technical lead. Reprovision, migration and cut-over of yammer tenant to EU data residency. End-user adoption plan and webinar for community admins. Usage analysis.</p>

Configuring Document search experiences with PnP Modern Search web parts.

SharePoint Intranet extensions and support;

- HR Portal; SharePoint pages in the hands of content owners, automated audience targeting of documents based on naming convention to separate global and local content.
- Alliance Management playbook; image map navigation of business process to metadata filtered library view of applicable documentation.
- Genmab - IQVIA Partnership portal, publishing in communication site/hub and connected teams collaboration with guest users.

Related operational activities: Review B2B Guest Access, Connected Organizations, Allowed domains setup, and Teams Provisioning procedures move to Orchestry implementation. Defined Sensitivity Labels for Teams and SharePoint sites.

Client	erelko AB is a construction engineering consultancy company of 45 employees with offices in Helsingborg and Malmö.
Project	Projektmodell 3.0, December 2020 – June 2021
Description	<p>End-user adoption of Teams, Planner, OneNote, OneDrive and SharePoint Lists and Document management, the applications used for communication, collaboration and documentation according to the erelko project model.</p> <p>Implemented Orchestry for self-service creation of new project teams. Evaluated suppliers to support the complex template with Team and Channel naming, and Planner and Lists as Channel Tabs.</p> <p>Extended solution with Logic App to provision Azure resources and File share folders using an on-premise data gateway.</p> <p>Project team template managed with Site Scripts to include project tools, i.e. list definitions with json formatted forms and views, with button to call a Power Automate solution for printing of List object(s) to pdf.</p> <p>Extended delivery of Intranet configurations, Viva Connections and handover to Editors.</p>

Client	NP Nilssons Trävaru AB is a construction retailer at 7 locations in Scania and Halland
Projects	Teams adoption support to the IT department, November 2020 – April 2021
Description	Teams information architecture. Two town hall training sessions for employees and production of a series of short training videos to reach all employees on the NPN specific adoption of functionalities within Teams and OneDrive.

Client	FOMA AB is a leading retailer in the Nordics of spare parts for Trucks and Trailers
Project	New intranet on SharePoint Online and migration, November 2020 – February 2021

Description Configuration of Intranet, training of editors, migration of content from old intranet.
Birthdays list, json card formatting for web part on home page.
Power App with Sales reporting data visualization on home page.

Client Additude AB is an engineering consultancy company of 55 employees with office in Malmö, and part of ICT Group.

Project Intranet and Teams implementation, March 2020 - October 2020

Description Intranet design and configuration, branding and layout examples to page templates, organizational assets libraries configuration, employee handbook converted to SharePoint Pages with navigation, embedding a Power App with benefits calculator.
Teams structure and creation, handover to Owners and providing end-user training sessions.

Client IXX IT-partner AB is a Microsoft focused IT service provider, 45 employees.

Project "Leva som vi lär" new Intranet and Teams guidance, November 2019 – April 2020

Description Configuration of an Intranet according to best practice.
Microsoft 365 Learning Pathways site implementation with IXX policies included.
Teams structure and guidance on modern ways of working.

Client Språkservice Sverige AB is an interpretation and translation service provider, largest in Sweden.

Project Intranet and Teams implementation, October 2019 – February 2020

Role Solution Architect

Description Series of workshops with extended leadership team to define new ways of working and detailing its business objectives.
Roadmap of infrastructure updates.
Intranet configuration and handover to communications manager.
Teams structure and permissions matrix to separate organization segments.
File Shares to Teams migration.

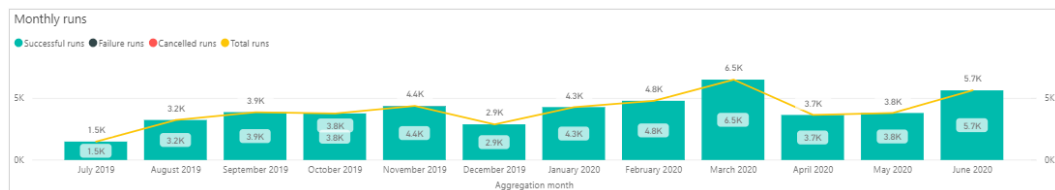
Client Nordic Plastic Group (NPG) with head office in Trelleborg and production plants in Trelleborg and Helsingborg deliver custom plastic components.

Project Beredningsportal, March 2019 to June 2019

Description The NPG business process “Beredning” start by a sales employee receive a request from customer and ends with a price and delivery date being provided to the customer. The process had been managed with an InfoPath form and e-mails between departments of sales, procurement, quality and production. Provided new solution built in Power Apps, Power Automate and a SharePoint site to contain all information, and no premium licensing required as per client request.

Application life cycle supported with SharePoint site scripts to create 3-tier staging environments for Dev, Test and Prod.

Onboarding of 18 sales personnel completed in one week. Application has been running without downtime and supported 5600 request items in the first year.



Key benefit was increased speed to provide customers with quotes, leading to increase in orders.

Project was extended with a delivery of Intranet configuration and a Contract management solution on SharePoint Online.

Client	Foodhills AB is a food enterprise in Bjuv, focusing on peas harvesting and export.
Project	Quality documents management application on SharePoint Online, January 2019 – April 2019
Description	Automation of Review, Approval and Distribution of documentation updates for compliance with ISO 9001. Solution uses separates files for draft and published versions, Word files are converted to Pdf upon publishing.